



Advanced Disposal

January 18, 2016

Dear Municipal Clerks,

Winter is an extremely difficult season for everyone. We are experiencing another terrible winter for snow and cold. Our driver's strive to make every collection everyday. We can do it but we need your help.

Please make sure (1) snow and ice are removed from around your totes, (2) keep these areas heavily salted. (3) **Have totes to the curb by 6:00AM to ensure weekly service.** We have been experiencing a high volume of residents calling our office claiming they were missed, but in several cases we are finding they did not have their totes out at time of service. Our Drivers are time stamping when they are onsite if totes are not out, which gets logged in our system.

If we have unimpeded access and the totes are placed out by 6:00AM, everything will go smooth and we will be able to deliver the level of service you need and deserve.

If you have any question please don't hesitate to call Lance at 608-713-0307.

Thank you,
Lance Parks
Operations Manager
608-713-0307
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